



GUIDE TRAINING & CERTIFICATION PROGRAM 2022

PROGRAM PARTNERS



IOWA STATE UNIVERSITY
Extension and Outreach
Community and Economic Development

WHO SHOULD ATTEND:

This program is specifically designed for staff and volunteers who lead guided programs at Iowa's diverse community tourism assets including but not limited to, museums, parks and conservation areas, historic sites, science centers, agritourism and other tourism related attractions.

The program has two separate elements:

A one-day workshop filled with interactive methods & techniques for creating and delivering dynamic guided programs. The workshop includes:

- Tips and best practices for all audiences, with a focus on guiding adult visitors, including the unique needs of motorcoach and other travel groups.
- The course workbook, all workshop activities, lunch and refreshments.
- Diane Van Wyngarden, Tourism Specialist for Iowa State University and a nationally certified interpretive guide, who teaches and coaches professional guiding at the national level will lead our workshop.

All individuals completing the workshop have the optional opportunity to receive Professional Guide Certification from Iowa State University.

- Certification is an additional fee and see page 2 for more information.
- Indicate your interest in pursuing the coaching/certification on the registration form below.

Tuesday, April 26

Iowa Gold Star Military Museum*

7105 NW 70th Avenue, Johnston

HOSTING PARTNER



IOWA GOLD STAR
MILITARY MUSEUM

*Iowa Gold Star Military Museum is located at Camp Dodge in Johnston. A driver's license or state issued ID is required to enter Camp Dodge. More information will be provided for those registering for this workshop.

WORKSHOP SCHEDULE

REGISTRATION: 9:30 to 10:00 AM

WORKSHOP: 10:00 to 3:00 PM

Registration Form

Complete form for each person registering.

Or, you can **register online and pay** by credit card at <https://form.jotform.com/220234187515148>

Tuesday, April 26, Iowa Gold Star Military Museum. Registration due April 14

Name: _____ Phone: _____

Organization: _____ City: _____ Email: _____

Check appropriate boxes: Do you currently lead guided tours? Yes No

Are you interested in the *optional* Professional Guide Certification: Yes No Maybe

Special Dietary Needs: _____

\$10 per person workshop fee. Payment due with your registration. Checks payable to **Central Iowa Tourism Region**

Mail registration & payment to: Central Iowa Tourism Region • PO Box 454 • Webster City, IA 50595

Cancellations are not possible after the registration deadline.

YOUR
NEXT
STEP }

CERTIFICATION

Reasons to become a Certified Professional Guide

 Public Recognition of Your Work

 Statewide Promotion for Your Organization

 Gain Confidence About Your Skills

 Exchange Ideas with Another Guide Who Does What You Do

 Generate New Tools for Your Programs

 Renew that Passion for Your Subject

 Find Solutions to Your Program Challenges

 Prove that Volunteers can be Professional Guides

 Professional Credentials for Job Opportunities

WHAT DO I NEED TO DO

Certification is an **optional opportunity** for individuals who have completed the training workshop.

Your one-hour certification & coaching session will be held at your place of work (or Iowa location of your choosing). Certification is an additional fee (\$100), and those who sign up at the workshop are eligible for a reduced rate of \$50. **Bring your calendar to the workshop for scheduling.** Some restrictions apply for the \$50 reduced rate and contact the CTR office at 800.285.5842 with questions.

Your certification session begins with what you do — conducting a program with visitors to your site. During this time, the certification coach will be just another member of your audience. If your session is held when there are no visitors, you may conduct your program for only the coach.

Prior to beginning your session, select the reasons why you wish to complete certification (listed above); and share these with the coach, plus anything else you would like to discuss about your programs. The best length of time for the coach to observe your program ranges from 20-45 minutes. Indicate when signing up if your program length must be outside of that time span.

You will meet privately for a discussion with the coach after your program. Your guided program plus private coaching session can total up to one hour in length. You will achieve Professional Guide certification from Iowa State University upon completion of both the one-day training workshop and your one-hour certification coaching session.

Your Certified Professional Guide credentials include a certificate and news release from Iowa State University, and your name will be listed on Iowa State University's Professional Guide certification website. You may also choose to include your attraction/organization with your public recognition and website listing.